

PLANNING & DEVELOPMENT SERVICES

*** NEW DEPARTMENT *** NEW LOCATION *** NEW VISION ***

We're changing — to improve our services to help you.

With the support of our County Board of Supervisors, we are creating a new County land-development department, "Planning & Development Services."

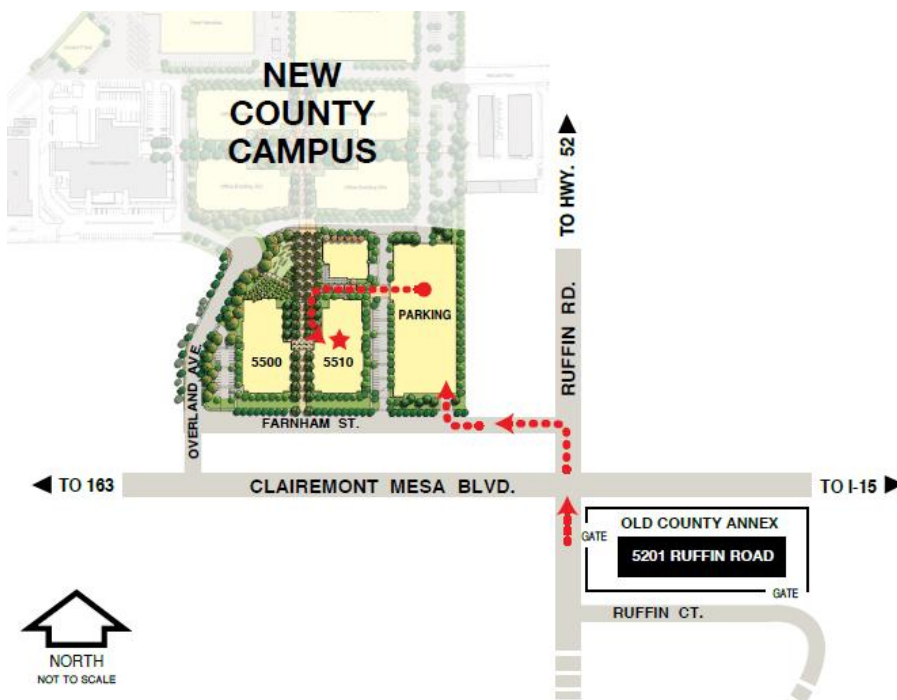
Its aim is to establish a seamless County land use process that works efficiently, reduces customers' costs and maintains the highest quality review standards.



Planning & Development Services will open its doors Tuesday, Sept. 25, in new offices at 5510 Overland Avenue in the County Operations Center, and the old Department of Planning and Land Use will cease to exist. To make sure our opening day runs smoothly and our computers are ready to serve you without glitches, our building counters will be closed to the public Monday, Sept. 24 so that we can test the systems.

We are excited about the positive changes underway. We are "breaking down the silos," a move that will combine the land use processes that used to be divided among various County departments — planning and land use, public works, environmental health and parks & recreation — under our one Planning & Development Services roof. This will create a seamless process for you, the customer, whether it's getting a building permit or submitting plans to develop property.

Creating Planning & Development Services is just one of the many actions our Board of Supervisors has taken to improve our land use process, and we look forward to serving you better and getting your feedback along the way.



See you at
**PLANNING
& DEVELOPMENT
SERVICES!**